
13. CLEAN UP — Installing flooring is bound to result in DUST and other debris. We will clean up as much as possible. However, we do not dust.

14. The installers must have electricity, proper lighting, and in cold weather, must have area heated for 24 hours prior to installation.

15. UNFORESEEN FLOOR CONDITION — Upon installation, once the existing subfloor is exposed there may need to be additional prep or corrective measures taken. Since there is no possible way to know this prior to removing of the existing floor. Any additional materials and or labor costs are the responsibility of the purchaser. Carpet Mill Outlet Stores mechanics can only do minor and cosmetic repairs. Anything structural or more complicated would need to be done by another source at the Purchasers expense.

16. We cannot be responsible for squeaky floors.

“1 Year Installation Guarantee”

1. Laminate/Hardwood Installations.
2. Linoleum/VCT/Ceramic Tile Installations.
3. Such guarantee shall apply when performed within a fifty-mile Front Range radius of our Denver or Fort Collins Warehouses.

CUSTOMER SERVICE WARRANTY INFORMATION

CARPET MILL OUTLET WEBSITE
www.CarpetMillOutletStores.com

DENVER METRO INSTALLATION
303-307-9700 x333

FORT COLLINS INSTALLATION
970-207-9668

CARPET MILL OUTLET WEBSITE
www.CarpetMillOutletsStores.com

FLOORMART CARPET CLEANING
Providing Complete Carpet Maintenance
303-627-2389

**All warranty and maintenance
information is available on
Manufactures websites.**

Carpet Mill
outlet flooring stores

DIRECT OUTLET FOR AMERICA'S LARGEST CARPET MILLS
(Division of Fashion Carpets)

HELPFUL HINTS FOR PROPER HARDSURFACE FLOOR INSTALLATION & MAINTENANCE

REMINDER:

BALANCE MUST BE PAID BY CHECK,
CREDIT CARD, FINANCE, OR
CERTIFIED FUNDS, PAYABLE ONLY
TO CARPET MILL OUTLET STORES.
NO CASH PLEASE!!

PLEASE PROTECT YOUR VALUABLES

WE ARE NOT RESPONSIBLE FOR THE
SAFEGUARDING OF SUCH ITEMS IN THE EVENT
OF DAMAGED, BROKEN OR MISSING ITEMS.

The information contained in this booklet is very important to assure a quality installation. Please read thoroughly.

REMINDER:

**C.O.D. MUST BE PAID BY CHECK,
CREDIT CARD, FINANCE, OR
CERTIFIED FUNDS, PAYABLE ONLY
TO CARPET MILL OUTLET STORES.
NO CASH PLEASE!!**

Please inspect your completed installation thoroughly before the mechanic departs. It is quicker and easier to correct small items while the installers are still on the job site. It is important, if at all possible, to be present during your entire installation.

1. C.O.D CHARGE FOR BALANCES. — Please be prepared to present the installers with the entire Balance upon arrival of the job site. PLEASE MAKE CHECKS PAYABLE TO CARPET MILL OUTLET STORES ONLY. Convert all cash payments into a cashier's check or money order prior to installation. All bank card payments or finance paperwork must be completed, signed and cleared at the purchasing location prior to installation.

2. Please be ready for installers on the day of installation. We schedule our installers to do a given amount of work on a particular day. If you need to reschedule your job, please give us 48 hours notice. If not you could be assessed a trip charge. WE CANNOT GUARANTEE ANY ARRIVAL TIMES.

3. FURNITURE — We will move reasonably sized furniture only. We cannot disassemble or reassemble any furniture pieces. (ie: Beds, Wall units, Dresser mirrors, etc.) Our insurance will not permit us to move any breakable items, personal items, nic-nacs or large furniture pieces, such as pianos, organs, pool tables, grandfather clocks, aquariums, mechanical or water beds, pictures from walls etc. Also our insurance

will not permit us to move any **Electronical items**, such as Home Entertainment Units, Big Screen TVs, Stereos, Computers, etc. All bookcases, china cabinets, curio cabinets, and hutches must be emptied and disassembled. All Dresser, Desk, and Cabinet drawers must be removed.

4. WALLS AND TRIM — Please remove all items from the walls. Our mechanics are as careful as possible, however, working this close to paint/stained walls and base it is almost impossible not to scratch or mark them. **Carpet Mill Outlet Stores is not responsible for scratched or marked woodwork or walls due to the nature of the flooring installation.** We suggest that you keep touch up paint/stain on hand for such occurrences. As noted under "Terms and Conditions" on our invoices, we cannot accept liability for breakage of boards.

5. APPLIANCES/TOILETS — All refrigerators, freezers and toilets must be emptied and disconnected. All waterlines to refrigerators, washers and toilets must be disconnected. We cannot disconnect or reconnect gas lines to any type appliance. We do not touch dishwashers.

6. BASE BOARD — Variation of flooring material heights (existing and new material) may cause baseboards to be either lowered or raised. This will most likely result in the need to have paint touched up in these areas. This will need to be corrected by the purchaser. Also, variation in baseboards, moldings, doors and door jamb heights, is not the responsibility of Carpet Mill Outlet Stores and must also be corrected by the Purchaser. Carpet Mill Outlet Stores can install new baseboards. We do not supply them or sell them. This is the Purchaser's responsibility to have them on hand and ready for installation. Purchaser will need to do touch up paint/stain after installation. Maximum height of the

baseboards we can and will install is 4 inches.

7. DOORS — We will remove the doors in order to install the fabric and will re-hang them **if possible**. We will not cut or trim them. Unfortunately, our mechanics are not licensed to do carpentry.

8. The areas where the flooring is to be installed must be ready. This means floor smooth and cracks filled, etc. If you prefer this to be done by us, please discuss with your salesperson. **Kitchen appliances, utility room appliances, etc. must be unhooked** and cleared where flooring is going underneath. To get proper installation, it is best to remove these items from the room where physically possible. This can be done the night before installation and returned the following evening. Again, if you prefer our mechanics to move appliances, please discuss with your salesperson. **Dragging furniture across your flooring can cause damage that is not repairable and will be your responsibility to replace the effected area.**

9. Please keep animals and small children out of the work area. The mechanics cannot perform their duties effectively with any interference.

10. All workmanship is guaranteed to be first quality. Installations are guaranteed for one year. After that, there will be a service charge at the prevailing rate.

11. WIRES — All types of wires such as TV, stereo, telephone, radio and lamps should be removed or clear of the installation area. **Please inform installer of any special wires, such as burglar alarms, etc.** We cannot take responsibility for any cutting or damage to such wiring.

12. CLOSETS — Please remove all contents.